

ASB AMERICAN SAVINGS BANK, fsb

503 Chillicothe Street • P.O. Box 1583 • Portsmouth, Ohio 45662 • 740.354.3177

Dear American Savings Bank customer,

If you are having problems logging on to our new Internet Banker, please follow the steps below:

- If you are an existing customer click on “access your account” DO NOT USE “sign up now”
- Your user id is now a 9-digit account number instead of 10. Please drop the “0” at the front of your account number and start with 1, 2, 3 or 4.
- Your temporary password is the last 4 digits of your social security number and the last four digits of your zip code (i.e.01235662)
- You will then be prompted to change your password, choose security questions and an image for your account.

If you have attempted the wrong account number and/or password and have locked yourself out of the system, please call us at the main office (740) 354-3177 and we can re-set you.

We apologize for any inconvenience. It was our understanding that the 10-digit numbers would still work, but have discovered that this is not the case. Again, thank you for your patience through this transition and remember that the new system will be faster and have more features.

Sincerely,

